(e) Replacement of oil fault prone cables.

(f) Use of insulated dropwire with proper accessories.

(g) Reduction, of oyethewt spe*n* in local loop.

3. *COMPUTERISAATION OF THE FOLLOWING HAS BEEN TAKEN UP*

(a) Fault Repair Service.

(,b) Comprehensive Financial Managemeiu System including commercial and billing-activities.

4. OPENING OF ADDITIONAL COM PUTERWED VOSTOMBK SERVICE CENTRES/QUICK COST1MBR SERVICE CENTRES.

5. IN*CREASED ACCESS TELEPHONES BY OPMMNG-*.

(a) Additional Public Telephones local and STD calls.

(b) Telecom ceatnes.

r. *IMPROVED CUSTOMER INTERFACE*

(a) Contrction of telephone adnliat

(b) Conduction of *Open* House Ses sions. . .

(e) Decentralization of several con-mercial activities to Divisional Custo ruer Service Centres.

(d) Easy accessicility of field officers general public.

Foreign Technology in the Comnuraicar tion Network

369. DR. NAUNIHAU SINGH! Will the MINISTER of COMMUNICATION 'be' pleased to state:

la) whether Government are aware that there is a public apprehension over the plethora of foreign technologies that would be inducted in the existing communication network;

(b) whether Govemment are also aware of the Seeling of the DOT officials that the new systems had been husriedly picked up without considering that they could pose major installation problems; and

(c) if so, what steps Government intend to, take to cope up with such a serious; situation to occur?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRl SUKH RAM): (a*)* No, Sir;

(b) No written communicatkm in this regard has been received. However, no installation problem is envisaged.

(c) Does not arise in view of lb) above.

Improvement of Telephone Services

370. SHRI BHAGABAN MAJHI Will the Minister of COMMUNICATIONS be pleased to state:

(a), whether (her is a need to improve telephone services in the country in general and in Orissa in particular;

(b) if so, the steps taken to identy the areas where improvement is vary urgently required; and

(c) the details of steps taken to imple ment the plan drawn up for improve-meat of'telephone services?

THE MINISTER OF STATTE OP THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM) (a), and (b) Improyment of telephone services is, a continuous process. Various measures are regularly taken by department for improving the quality of service* as detailed below:—

(i) Moderni'tatkm of the Switching network.

(ii) Computerisation *at* vraioua service*.

(iii) Upgradation of external plant